

Quality Management Policy

Crystal Clear Software Limited — Kampala, Uganda

SAMPLE DOCUMENT — for placement/testing purposes only

Our Commitment

Crystal Clear Software Limited is committed to delivering Loan Performer and related services that consistently meet client requirements and applicable regulatory standards. We continually improve the effectiveness of our quality management system.

Quality Objectives

- Deliver reliable, secure, and well-tested software releases
- Respond to client support requests promptly and professionally
- Maintain thorough documentation and training materials
- Continuously review and improve internal processes
- Comply with relevant data protection and industry regulations

Scope

This policy applies to all staff, contractors, and processes involved in the design, development, support, and delivery of Loan Performer and associated services.

Review

This policy is reviewed periodically by management to ensure it remains suitable and effective, and is communicated to all employees.

Contact

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